



# incode

a tyler solution

## Incode Property Tax Management

**tools to improve the  
tax administration  
process**



Empowering people who serve the public®



**tyler**  
technologies

# Powerful Technology Increases Productivity

Tyler Technologies' Incode Property Tax Management software is built using the most up-to-date and proven technology platform to ensure optimum performance today and into the future. With unprecedented flexibility, pin-point control—down to each individual user—and scalability to meet your changing needs, you've never had so much power in your system; and it's never been easier.

Our latest technology platform introduces integrated System Management—allowing Tyler's resources to monitor network infrastructure, provide intelligent deployment and update services while reducing your IT burden.

## • **Searching Has Never Been Easier**

The information you need is at your fingertips with a **centralized, easy-to-use search screen**. Whether common or complicated, users can save searches and share them with others. Parcel lists can be created through search results that can later be used to simplify mass operations such as: working with special assessments, TIFs, reporting, miscellaneous charges, and many others. Power users can utilize the search result grid for **advanced data mining operations**. With Incode, searching has evolved from simply pulling up records to a powerful portal across the application.

## • **Reporting that Drives Efficiency**

Property Tax Management includes a **built-in report writer** that can be launched directly or from search results, eliminating steps and getting you access to the data you need quicker—and in a format that you can use to make critical decisions. Incode's drill-down functionality makes reports interactive, allowing you to navigate back into your data from reports, as you read them, in real time, without any synchronization with your database. Also, you can edit existing reports or design your own and even e-mail them. Its robust, built-in report writer **eliminates costly external report writers**.

## • **Data Integrity Yields Valuable Reports**

Have confidence about the integrity of the data that drives your office by ensuring its quality as it enters the system. **Using advanced data validation logic backed by tables**, your own business rules ensure clean data. The system also reduces redundant data entry or the need to run utilities to synchronize and share certain data such as owner addresses, in real-time, across all offices.

## • **Role-based Workspaces Transform the Way You Process Information**

Incode workspaces will revolutionize the way your office works. Role-based workspaces transform data into intuitive, user-friendly portals that put the **information you use most frequently front and center**. Seamlessly interact with the **at-a-glance** view of mission-critical information by drilling down into the data and active processing screens directly from workspaces for a controlled work environment. **Workspaces can include data processing shortcuts, custom widgets, key performance indicators, Internet "favorites" and more**.

In addition to workspaces built into Incode software, **Web-based dashboards** are also available to allow **non-Incode users**, such as elected officials, to **access certain information, reports and decision-making data**.



# Incode Property Tax Management

The Incode product suite empowers property tax administrators to balance property taxes and unique state reporting requirements along with service that satisfies local officials and your citizens.

Throughout the life cycle of a parcel, Incode Property Tax Management allows you to maintain, bill, collect, distribute and track properties and associated taxes. You can also customize the environment to meet your unique needs with adjustable property class codes, interest calculations for delinquent taxes, levies, taxing authorities and more.

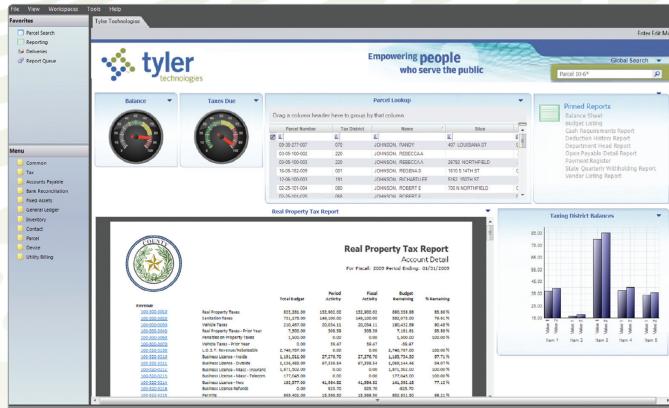
Incode Property Tax Management integrates completely with the Tyler Incode product suite to create a system-wide solution. For example, property taxes can populate throughout the Incode financial suite without additional data entry.

Flexible, configurable and intuitive, with a feature set that fosters productivity and efficiency, the Incode Property Tax Management solution can save assessors time and improve accuracy, easily track changes for auditors, as well as simplify the tax sale model.

## Parcel Maintenance Without Limits

Incode technology raises the stakes on parcel maintenance. You can have multiple property classes and tax districts added to any one parcel eliminating costly, error-prone and confusing dual data entry.

Eliminate balancing issues that arise from manual reconciliation with **automated reconciliation with each value change**. Done at the parcel level, the system guarantees any value changes are balanced before saving a parcel. Common changes, such as class or district adjustments, are also automatically reconciled.



## Integrated Recording to Manage Real Estate Documents

Enjoy complete flexibility with an unlimited number of user-defined document types indexed for easy search by staff and public immediately upon filing. Automatically calculate fees based on document type and user-entered fee schedules that integrate to accounts receivable to charge documents, create month-end statements and post payments.

Incode Property Tax Management enables a complete record of each instrument (fee book) indexed by grantor and grantee names and tract IDs.

## Intuitive Treasurer Processing

The billing process has never been easier with full cashiering functionality. Special assessments, tax bills, mobile homes and tax sale liens are now available in one centralized view. The system also includes the ability to receipt miscellaneous charges such as NSF fees. The system includes **automatic or on demand apportioning** based on the year of each charge, removing the need to track current vs. delinquent taxes—all in one step.

## Bridging the Assessor and Auditor Offices

An automated transfer process reduces manual error. Parcel numbers are created automatically for splits. A detailed summary shows what changes will be made prior to completing the process to allow for a final check for complex transfers.

The **parcel split process** within the Auditor's office will **automatically create queue entries** for the assessor to redistribute value. Assessors will receive a notification when a split is ready and it will then appear in their work queue.

Property Tax Management also includes an automatic value change audit. This value audit will **track any changes to value in the auditor's office** and allow you to see a complete history, report over it. This not only eliminates manual tracking outside the system, but also provides a detailed trail when values don't line up: who, what, and when.



## Software that thinks like you do.

At Tyler Technologies (NYSE: TYL), we have a single mission: enable local governments to be more efficient, more accessible and more responsive to the needs of citizens. That's what we do. And that's all we do—in partnership with more than 9,000 clients, including local government and school offices throughout all 50 states, Canada, Puerto Rico, the U.S. Virgin Islands and the United Kingdom.

Tyler Technologies is a leading provider of information management solutions and services for the public sector—and Tyler is the largest company in the country solely dedicated to providing software and IT services to the public sector market.

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